

Press Release

10 February 2015

Identification Services Bureau Introduces Online Ticketing Service for “Tag Number of the Day”

The Identification Services Bureau (hereinafter referred as DSI) introduces an online ticketing service which provides a convenient way for citizens to obtain the “tag number of the day” to lodge their application. Without the need to get the tag number in person at DSI, citizens can make their bookings through DSI’s website (www.dsi.gov.mo) after 7 o’clock in the morning of working day.

Citizens who have obtained the tag number of the day online will receive a SMS from DSI for confirmation. Afterwards, they only need to arrive at DSI 15 minutes earlier than their selected time, and proceed to the designated counter as instructed on the screen at DSI to lodge their application.

As usual, if citizens want to make an advance appointment, they can make their bookings through DSI’s website, appointment hotline, Ticketing and Service Counter or the self-service kiosks at DSI. Citizens who have made an appointment will receive a SMS reminder from DSI one day before the scheduled date. Besides, citizens can cancel or change their appointment on DSI’s website or appointment hotline if they cannot show up at the time they reserved, so as to release the reserved time for the use of other citizens.

DSI will continue to conduct studies on the provision of more convenient electronic services to Macao citizens.